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Docket No.: VON96105

N THE USTITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 08/746,901

Group Art Unit: 2665

Filed: November 18, 1996

Examiner: S. Nguyen

Inventor: Elliott et al.

Confirmation No.: 8149

Title:

System, Method And Article Of Manufacture For A Communication

System Architecture Including Video Conferencing

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MAY 1 3 2004

Technology Center 2600

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the documents listed on the attached form PTO-1449. It is respectfully requested that the documents be expressly and independently considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

The documents cited herein are submitted under 37 C.F.R. § 1.97(e)(2), but after the mailing date of a final action under § 1.113, a notice of allowance under § 1.311, or an action that otherwise closes prosecution in the application. Therefore, this Information Disclosure Statement is accompanied by the requisite fee of \$180.00.

No item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in § 1.56(c) more than three months prior to the filing of the information disclosure statement.

Applicants request consideration of the PTO-1449 Form(s) which was previously submitted on October 29, 1997, and June 18, 2002. Applicants request consideration of the documents cited therein and that the Examiner initial each document and return the initaled copies to Applicants. A copy of the PTO-1449 Form is attached herewith for the Examiner's convenience.

Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English

language

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Docket No.: VON96105

It is respectfully requested that the documents cited in this Information Disclosure Statement be independently considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491, and please credit any excess fees to such deposit account.

Respectfully submitted,

Registration No. 51,205

Date: May 7, 2004

MCI, Inc. 1133 19th Street, NW Washington, DC 20036 Phone: 202 736-6008

Fax: 202-736-6382

								
FORM PTO-1449 (REV. 7-80)	U.S. EXPARTMENT OF COMMERCE CAPACITY AND TRADEMARK OFFICE			ATTY. DOCKET NO.		SERIAL NO.		
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FORM PTO-1449 U.S. DEPARTMENT OF COMMERCE ATTY. DOCKET NO. SERIAL NO. PATENT AND TRADEMARK OFFICE (REV. 7-80) VON96105 08/746,901 IST OF DOCUMENTS CITED BY APPLICANT Use several APPLICANT(S): ELLIOTT et al. FILING DATE GROUP November 18, 1996 2665 **U.S. PATENT DOCUMENTS** * EXAMINER INITIAL NUMBER DATE FILING DATE NAME CLASS **SUBCLASS** (IF APPROPRIATE) FOREIGN PATENT DOCUMENTS TRANSLATION DOCUMENT NUMBER DATE COUNTRY CLASS SUBCLASS YES MO 97/22212 06/1997 PCT OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Kaufman, H., "Call Centers in Cyberspace", Communications News, Vol. 34, No. 7, July 1, 1997, pages 20-21 Lautenbacher, et al, "Intelligent Internet: Value-Added Services by Interworking Between Network Technologies", ISS '97 WorldTelecommunications Congress, International Switching Symposium, Global Network Evolution: Convergence or Collision?, Toronto, Canada, Sept. 21-26, 1997 MacPherson, "Why Call Centers Won't Escape the World Wide Web", Business Communication Review, Hinsdale, IL, Vol. 26, No. 6, June 1996, pages 39-41 **EXAMINER** DATE CONSIDERED *EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.